

Biographies for assessors conducting assessments for the TrustEd Ireland ELE pathway

Steve Brent BA, PGCE, DELTA, MA (Applied Linguistics)

Steve started his teaching career in a state secondary school in the UK, He subsequently worked in EFL in France, Malaysia, Oman and the UK as a teacher, Academic Director and School Director. He has held senior positions with the British Council (Centre Director) and from 2000 to 2017 was CEO of International House London when he left to set up an educational consultancy. He has inspection experience with the International House World Organisation and Equals and has been engaged to review, report and make recommendations on quality standards in English Language Departments in Chinese and Saudi Universities.

Steve has received training on the TrustEd Quality Assurance Scheme for English Language Education Providers.

Viv Canal BA, CELTA, DELTA, Trinity DELTM

Viv has over 25 years' experience in ELT and has worked in the UK and Turkey as a teacher, Academic Director and School Principal. For two years he was an Educational Consultant with English UK, supporting schools prepare for their initial Accreditation UK inspection. Since 2018, Viv has been an inspector on the Accreditation UK Inspection Scheme. He also has extensive experience as a test item writer for the British Council.

Viv has received training on the TrustEd Quality Assurance Scheme for English Language Education Providers.

Simon Cox BA, CELTA, DELTA, MA (TESOL)

Simon has over 30 years' experience in English language teaching, training, assessing and academic and management. He has held management positions in China, Vietnam and Thailand. Simon is an approved Cambridge CELTA and DELTA trainer and assessor, as well as being a senior moderator for Trinity College London.

Simon is a freelance management consultant and has experience as an inspector with the International House World Organisation quality and accreditation scheme. He's also an active member of the IATEFL Leadership & Management special interest group – with frequent conference talks and an editorial role for the LAMSIG journal.

Simon has received training on the TrustEd Quality Assurance Scheme for English Language Education Providers.

Wendy Germann BA, CELTA, Certificate in Advanced Teaching Skills.

Wendy has worked in the EFL and further education industry for over 30 years. She began as an EFL teacher at a language school in Baden, Switzerland where she mostly taught on-site in various international and local companies. She went on to join the Management team, responsible for sales and training development for Corporate Clients. She became Managing Director in 2013.

Wendy and the shareholder employees recently sold the language school. She is now working in the Training Center of a large Swiss research institute.

Wendy served two terms on the International House World Organisation (IHWO) Board and has been an IHWO Inspector for the past 5 years.

Wendy has received training on the TrustEd Quality Assurance Scheme for English Language Education Providers.

Emma Heyderman BSc, CELTA, DELTA.

Emma has been working in English language teaching since 1989, holding senior roles such as Young Learner Coordinator, Director of Studies and Director of Education. She has extensive experience as a consultant and inspector for quality assurance schemes, including Eqauals. A highly experienced teacher trainer, Emma has delivered workshops and spoken at national and international conferences. She is also a published author, having written key ELT course books for Cambridge and Macmillan. Emma brings her expertise in academic management, teacher training, and quality assurance to her role as a TrustEd Ireland assessor.

Emma has received training on the TrustEd Quality Assurance Scheme for English Language Education Providers.

Conrad Heyns BA, MA, CELTA, DELTA

Conrad has extensive experience in the ELT sector as teacher, teacher trainer, Academic Director and Director.

He is currently Director, Centre for Academic Language and Literacies (**CALL**), at Goldsmith's College London with overall responsibility for academic leadership and programme management. He works with a number of professional Associations and Quality Assurance Organisations in a variety of roles: Chair, inspector / assessor, external examiner and panel member. These include the BALEARP Accreditation Scheme and the Quality Assurance Agency for Higher Education (QAA.) Conrad is also an external examiner for University College London and a Cambridge CELTA assessor.

He regularly inspects schools for both Eqauals and the International World Organisation (IHWO.)

Conrad has received training on the TrustEd Quality Assurance Scheme for English Language Education Providers.

Rhona Hodgart BA (Hons), PGCE, Dip RSA, MA

Rhona Hodgart is an experienced English language teacher, teacher trainer and inspector who has worked in many countries in the field of English language teaching and teacher training. She gained her first degree at the University of Stirling and went on to work overseas in universities and schools in Poland, Spain and for the British Council in Ukraine and Azerbaijan.

Rhona has worked on developing and delivering English language programmes for many institutions in Scotland, mostly in FE/HE, and also has experience in international student recruitment and exchange.

She is currently a senior inspector for the British Council Accreditation UK scheme and has undertaken many inspections of educational providers in the UK : summer multcentres, colleges, universities and private language schools.

Rhona has received training on the TrustEd Quality Assurance Scheme for English Language Education Providers.

Ludka Kotarska Diploma, Educational Management, MA (ELT)

Ludka is currently working as a freelance consultant, trainer and inspector, She is an experienced teacher, trainer and manager with over 30 years' experience as a senior manager in the ELT sector and has extensive knowledge and experience of working with national and international quality assurance and accreditation schemes. This includes her former role as Eaqals Director of Accreditation and Consultancy (2016- 2022) where she managed the Eaqals Accreditation Portfolio which included three inspection schemes. Ludka has been an Eaqals inspector since 2002, conducting inspections and pre-inspection advisory visits of language schools, foreign language departments of K-12 schools and HE institutions in Africa, Asia, the Middle East and extensively in Europe. Other roles with Eaqals included Chair of Inspections Sub-committee, which had responsibility for overseeing inspection moderation and developing the Eaqals Accreditation Scheme, Special Advisor and Eaqals Chair.

Ludka has both received and delivered training on the TrustEd Quality Assurance Scheme for English Language Education Providers.

Patrick Lawlor BA, CELTA, DELTA, MA (Applied Linguistics)

Patrick has held a number of senior ELT positions both in the UK and overseas. He was Head of EFL and Teacher Training at a UK state education provider and later engaged to manage the inspection scheme for 30 Colleges of Excellence in Saudi Arabia. Patrick is also an approved Cambridge DELTA external assessor and moderator.

Currently working as a freelance inspector and education advisor, Patrick has been an Eaqals inspector since 2020 and he also carries out inspections for the Independent Schools Inspectorate (ISI) in the UK.

Patrick has received training on the TrustEd Quality Assurance Scheme for English Language Education Providers.

Norman Renshaw BA, CELTA

Norman is an experienced CEO and Non – Executive Director, with extensive experience in strategic business planning, management team building and academic management in the international education sector. In 1992, Norman set up Intuition, which was to become the largest network of EFL homestay providers in the UK, Ireland, France, Germany, Spain, North America and Australia.

After selling Intuition to a Hong Kong PLC in 2013, Norman has continued to serve as a trustee and a NED on a number of leading ELT organisations. He is an International House World Organisation inspector and has carried out numerous inspections on its behalf.

Norman has received training on the TrustEd Quality Assurance Scheme for English Language Education Providers.

Shaun Sweeney BA, Cert. TESOL, DELTA, MA (Applied Linguistics)

Shaun has over 25 years' experience in ELT as a teacher, teacher trainer, course designer and Centre Director. He has a wide range of experience designing and delivering pre-service and in-service training for a variety of externally moderated courses at both Certificate and Diploma level.

Shaun is highly skilled at writing and delivering synchronous and asynchronous online training and adapting materials and training to local teaching and learning contexts. He has worked with teachers and centres in different contexts in Europe, Asia, Africa and the Americas.

A frequent presenter at international conferences, Shaun's key research interests are Learner motivation and classroom community, Listening Skills, Authenticity, Task-Based Language Teaching and Curriculum Design and Assessment.

Shaun has received training on the TrustEd Quality Assurance Scheme for English Language Education Providers.

Justin Vollmer BA, CELTA, DELTA

Justin has over 25 years' experience in English language teaching, training, quality assurance and academic and operational management. He has held senior management positions both in the UK and overseas. Justin is an approved Cambridge CELTA trainer and assessor and a qualified local tutor for the Cambridge DELTA.

Justin is an active management consultant and a freelance inspector with the Equals and the International House World Organisation quality and accreditation schemes. He has also served as a member of the Equals Accreditation Panel.

Justin has both received and delivered training on the TrustEd Quality Assurance Scheme for English Language Education Providers.