

## CINNTE Review 2019 NUI Galway – Implementation Plan

	<b>Recommendation</b>	<b>Response</b>	<b>UMT Member Responsible</b>
<b>1.</b>	The review team recommends that the university consider the future role and development of the Quality Office on the departure of the Director of Quality. It further recommends that the university consider linking the Quality Office with related support services - for example, the Centre of Excellence - in Learning and Teaching, where sharing of good practice from reviews and direct developmental activities would be supported.	The Registrar and Deputy President will conduct a review of the current operations of these offices in with the aim of maximising the potential for collaboration.  The new Director of Quality has since been appointed and she took up the role on 8 July. This is now a full-time role (previously 0.5FTE).	Registrar and Deputy President
<b>2.</b>	The review team recommends that the university consider requiring the Quality Enhancement Committee to report to Academic Standing Committee and onwards to Academic Council.	It was agreed at the last meeting of Údarás na hOllscoile on 28 June that, following an IPA Review of the same, a consultation aimed at reconfiguring the sub-committee structure be conducted. The relevant sub-committee, Academic Planning and Resource Committee, has already agreed in principle that this responsibility should be transferred elsewhere.	Rúnaí na hOllscoile
<b>3.</b>	The review team recommends that the university conduct a thematic review on a cyclical basis to consider the main themes arising from School and Programme Reviews as well as from the reports from External Examiners.	In conjunction with the new Director of Quality, and in conjunction with the Centre for Excellence in teaching and Learning, this will be developed in the coming academic year.	Registrar and Deputy President
<b>4.</b>	The review team recommends that the university conduct a Portfolio review (particularly at Masters	Following approval by UMT, the Registrar and Deputy President will convene a review group	Registrar and Deputy President

	level) to provide a comprehensive understanding of NUIG programme provision. In addition, develop comprehensive guidance and application processes for new programme proposals that will drive change in culture and recognition of programme delivery costs and requirements.	and conduct such a review in the academic year 2019-20, with the express aim of considering both the merits of the current portfolio of programmes and the procedures by which such courses are approved and withdrawn.	
5.	The review team recommends that the university undertake a comprehensive risk assessment in respect of the risk associated with transfer of student data in the development of the new student records system.	The Academic Secretary, as Chair of the Implementation Board for the new Student Records System, will conduct this review in autumn 2019.	Academic Secretary
6.	The review team recommends that the university develop a Research Communication Strategy and incorporate a register of IPs to ensure that industry is aware of activities and potential areas of collaboration.	In conjunction with the Director of Marketing and Communications, the Vice-President for Research will develop and implement such a strategy, as part of the implementation strategy around the new strategic plan. This work will begin in early 2020 following the launch of the new Strategic Plan.	Vice-President for Research
7.	The review team recommends that the university establish ongoing annual monitoring (beyond the 12-month period) of school review outcomes to assess progress, this <i>could</i> be achieved through the annual operational planning cycle.	Executive Deans of Colleges, together with the Academic Secretary, will bring forward proposals around the most effective way to implement this recommendation by spring 2020.	i) Executive Deans ii) Academic Secretary
8.	The review team recommends that the university develop a system to mainstream projects that are successful and demonstrate impact (for example CÉIM and the Academic Writing centre) to manage the increasing numbers of students and complexity	The Registrar and Deputy President will convene the relevant stakeholders in autumn 2019 to bring forward proposals that will enable the University to maximise the benefits of these	Registrar and Deputy President

	of issues (International, widening access, disabilities, mental health) and that the university continues ongoing monitoring of the resourcing of the Counselling service.	activities and put them on a secure financial footing.	
<b>9.</b>	The review team recommends that the university develops an explicit Implementation Plan to accompany the next Strategic Plan, one in which each target is assigned a clear owner, and each plan is given the resources to deliver.	The President has already indicated during the wide-ranging consultations on the development of the new Strategic Plan that it will be followed in short order by an overall implementation plan and equivalent plans at all levels of the University.	President
<b>10.</b>	The review team recommends that the university develop a comprehensive and sustainable transition and support arrangements for international students that will have capacity to meet the projected increased demand.	The newly appointed Vice-President: International will take up her role at the beginning of August and has already put forward ideas in this area. She will liaise with the Chief Operating Officer, who has overall responsibility for Student Services, to deliver any necessary restructuring that will ensure that such supports are in place.	<ul style="list-style-type: none"> <li>i) Vice-President: International</li> <li>ii) Chief Operating Officer</li> </ul>